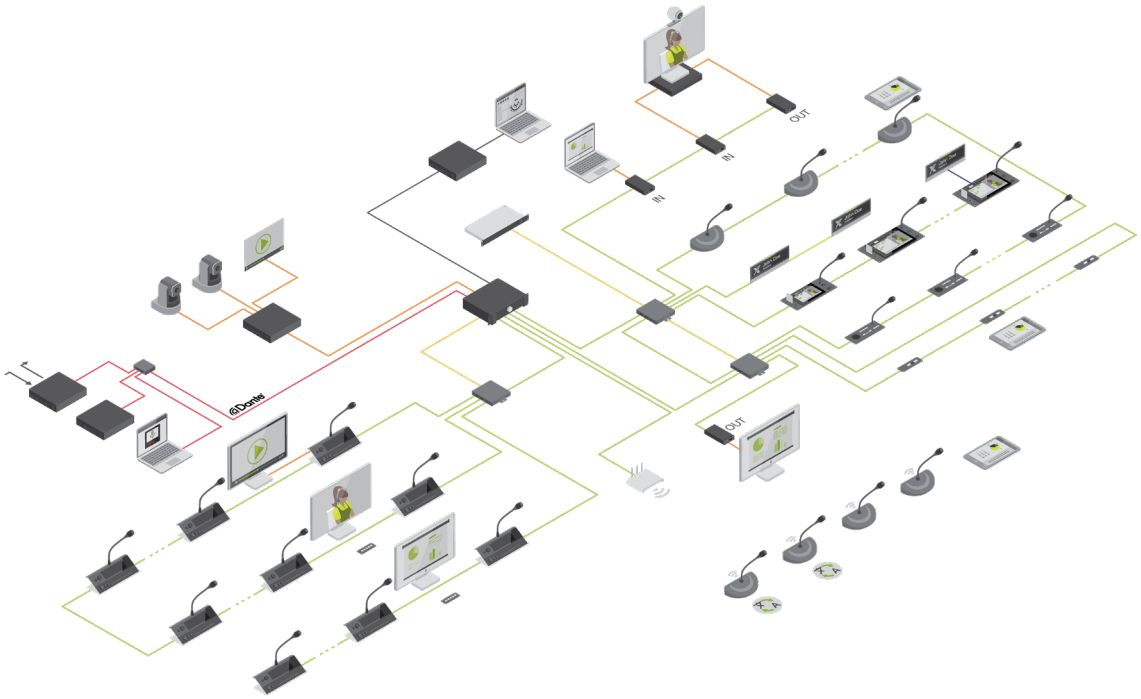
CONFIDEA G3

RELEASE NOTES



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DOCUMENT HISTORY

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0.1	2019-05-28	Release notes version 3.4.6
0.2	2019-05-28	Release notes previous version
0.3	2020-09-01	Release notes version 3.5.5
0.4	2021-03-24	Release notes version 3.6
0.5	2022-03-14	Release notes version 3.7
0.6	2022-05-09	Release notes version 3.8
0.7	2022-06-22	Release notes version 3.9
0.8	2025-07-08	Release notes version 3.10

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RELEASE NOTES

IMPORTANT COMPATIBILITY NOTICE

When updating your Confidea G3 system to the latest version, please make sure to update your CoCon and Plixus software (when used/coupled) to the latest compatible version.

When using a Confidea G3 WCAP with hardware version 2.04, software version 3.5.5 must be used.

CONFIDEA G3 3.10

FIXED ISSUES

- Fixed issue of delayed microphone control and frozen state of delegate units (TCSWCAP-266)

CONFIDEA G3 3.9

WHAT'S NEW

- Compatible for coupled mode with a Plixus system on version 7.4 and higher (Confero).

KNOWN LIMITATIONS

- When in coupled mode, units might not connect when WCAP is not frequently restarted. It is currently advised to restart the WCAP once a day (TCSWCAP-238)
- When quickly switching between coupled and uncoupled mode in larger setup, there is a chance delegate unit becomes unresponsive (TCSWCAP-195)

CONFIDEA G3 3.8

FIXED ISSUES

- Fixed an issue voting didn’t always work when using badges (TCSWCAP-253)
- Fixed an issue that WCAP sometimes decide to change the frequency to the current frequency (TCSWCAP-252)

KNOWN LIMITATIONS

- When in coupled mode, units might not connect when WCAP is not frequently restarted. It is currently advised to restart the WCAP once a day (TCSWCAP-238)
- When quickly switching between coupled and uncoupled mode in larger setup, there is a chance delegate unit becomes unresponsive (TCSWCAP-195)

CONFIDEA G3 3.7

FIXED ISSUES

- Fixed an issue that some units did not show correct LED status after WCAP in coupled mode was rebooted (TCSWCAP-173)

CONFIDEA G3 3.6

FIXED ISSUES

- Fixed an issue that causes audio feedback in certain situations when switching between stand-alone and coupled mode (TCSWCAP-236)
- Fixed an issue that caused audio distortion under rare circumstances in coupled mode (TCSWCAP-217)

CONFIDEA G3 3.5.5

FIXED ISSUES

- Support for new SPI flash
- Support for Mifare Desfire badges
- Fixed an issue with ClearInit API call
- Fixed an issue with badge ID’s which were not sent to CoCon

CONFIDEA G3 3.4.6

FIXED ISSUES

- Fixed an issue where the access point would automatically or continuously reboot when in coupled mode and left on over a longer period. (TCSWCAP-209)
- Fixed an issue with DHCP which was not working when configured on the access point

KNOWN LIMITATIONS

- In some cases during startup, a Confidea G3 2D2I unit could erroneously show high packet loss although the unit is functioning correctly (TCSWCAP-215)
- In some cases when reconnecting all units after disconnected in coupled mode, no sound can be heard for approximately 45 seconds (TCSWCAP-213)
- The volume control to change the default volume for all units using a chairman unit is not working (TCSWCAP-210)
- When no unit is connected to the access point, all frequencies are incorrectly marked as excellent quality (TCSWCAP-192)
- In some configurations with Plixus 5.4.X, audio volume is not the same between 2 coupled access points (TCSWCAP-190)
- In some occasions, the default headphone volume is not correctly applied when in coupled mode (TCSWCAP-186)
- In rare occasions, updating connected units which are searching for another access point could fail (TCSWCAP-181)
- In some occasions, the voting indication on the unit does not match the voted option, although voting results in CoCon are correct (TCSWCAP-177)
- When enabling coupling, CoCon 3.X does not show that the connection to the access point was lost (TCSWCAP-176)
- In rare occasions, when in coupled mode, switching from manual initialization to open access on the Plixus system could temporarily disable the unit's connection (TCSWCAP-168)
- In some occasions, initialization of Confidea G3 2D2D units fails (TCSWCAP-157)
- In some occasions, audio distortion can be heard after access point takeover (TCSWCAP-156)

CONFIDEA G3 3.3.2

FIXED ISSUES

- Fix for wireless units not reconnecting when WCAP was restarted while CoCon server is running (TCSWCAP-202)
- Fix for incorrect translation of some words in Japanese for WCAP G3 webserver (TCSWCAP-199)
- Fix for DHCP in WCAP G3 (TCSWCAP-196)
- Fix in frequencies allowed for Taiwan, removed upper two frequencies in 2,4 ISM band (TCSWCAP-194)
- Fix that automatically resets delegate units after about 2min if unit doesn't handle control packets properly (workaround for units being unresponsive after some time) (TCSWCAP-191)
- Fix for different audio level at startup when using two WCAP units in coupled mode (TCSWCAP-190)
- Fix for WCAP not always starting up at correct frequency in coupled mode (TCSWCAP-189)
- Fix for use of encryption keys (TCSWCAP-188)
- Fix for microphone and loudspeaker not working after unit reboot in coupled mode (TCSWCAP-175)
- Fix for wireless units with channel selector being unresponsive after unit reboot (TCSWCAP-174)

KNOWN LIMITATIONS

- RF frequency quality indications are all showing excellent if no unit(s) are connected (TCSWCAP-192)
- Voting results on chairman unit not in sync with CoCon for stand-alone WCAP – CoCon3.4 use (TCSWCAP-177)
- Badges are not recognized when already in unit before meeting starts, re-insert required (UNIMM-2413)
- WCAP Take-over results in distorted audio when microphone is ON (TCSWCAP-146)

CONFIDEA G3 3.2.4

WHAT'S NEW

- Support for Plixus 6.X

CONFIDEA G3 3.2.1

WHAT'S NEW

- Egypt was added as a region

FIXED ISSUES

- Fix for double unit (2D2x) behavior
- Fix for webpage not accessible after a while
- Fix for UDP Camera control packets not being working after a while
- Microphone requests are now in correct order as long as the website is open
- Fixed initialization issue with double unit in Plixus coupled mode
- Fix for reboot or no startup of WCAP when in Plixus coupled mode
- Fix for blocked channel selector after reconnect of wireless unit in Plixus coupled mode
- Fix for units disappearing from initialisation list
- Fix for WCAP takeover taking either very long or not at all
- Fix for microphone LED status of wireless units being incorrect in Plixus coupled mode
- Fix for DHCP not working when DHCP server available, check known limitation

KNOWN LIMITATIONS

- DHCP not working if NO DHCP server present resulting in an inaccessible WCAP
    - In order not to end up in an inaccessible WCAP it has been decided to leave the option ON if the option was already set.
    - If option was set to OFF it will not be possible to enable it in the 3.2.1 version
- Voting results on chairman unit not in sync with CoCon for stand-alone WCAP – CoCon3.4 use
- Badges not recognized when already in unit before meeting starts, re-insert required
- WCAP Take-over results in distorted audio when microphone is ON.

CONFIDEA G3 3.1.0

WHAT'S NEW

- Updated web server with new look and feel in alignment with Plixus
- Added microphone LED behavior configuration
- Coupling to Plixus central unit for wired/wireless combinations or combining multiple access points

FIXED ISSUES

- Improved VOX performance

KNOWN LIMITATIONS

- Confidea 2D2D lack dual button functionality when used in standalone mode
- In some cases, when switching to coupled mode or when disconnecting the access point from the central unit, no audio can be heard for 30s
- In some cases, audio distortion can be heard when activating access point takeover

CONFIDEA G3 2.7

FIXED ISSUES

- Various bug fixes
- Fixed an issue with subnet mask settings after factory reset

CONFIDEA G3 2.4

FIXED ISSUES

- Fixed an issue where the user password was not stored
- Stability improvements when the access point stays on for a longer period in time

CONFIDEA G3 2.3

WHAT'S NEW

- Support for interpretation (floor + 4 channels)
- Support for extra languages

FIXED ISSUES

- Changes in RF management for South Korea
- Stability improvements when the access point stays on for a longer period in time

CONFIDEA G3 2.1

WHAT'S NEW

- Support for German and Polish language

FIXED ISSUES

- Various bug fixes

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