D-CERNO AE

UPDATE PROCEDURE

LATEST UPDATE: 2024-05-07 (V.1.2.0)

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DOCUMENT HISTORY

Version	Date	Description
1.0	2024-05-07	Release version 1.2.0

GETTING STARTED

About This Document

The main purpose of the D-Cerno update procedure is to describe how to update the D-Cerno AE system.

As a result, this document is intended for **distributors**, **integrators**, **installers**, **end users** and anyone else who needs to perform a software update of a Plixus system.

Throughout this guide we use icons to designate different types of information:

	This is a note. A note gives additional information, such as the meaning of the color of the microphone LEDs. A note also provides information that may only be applicable to some situations.
	This is a tip. A tip gives you an alternative way to do a particular step or procedure, or lets you know of an option that you may find helpful.
	This indicates that something is very important. Important information is something that you need to do in order to accomplish a certain task.
	This provides safety precaution information, that is, information that you need to be careful about to prevent potential problems when using our systems.

D-CERNO AE UPDATE PROCEDURE

Carefully execute the following steps in order to guarantee a smooth upgrade towards the latest version:

We recommend to use the latest version of the Chrome browser.

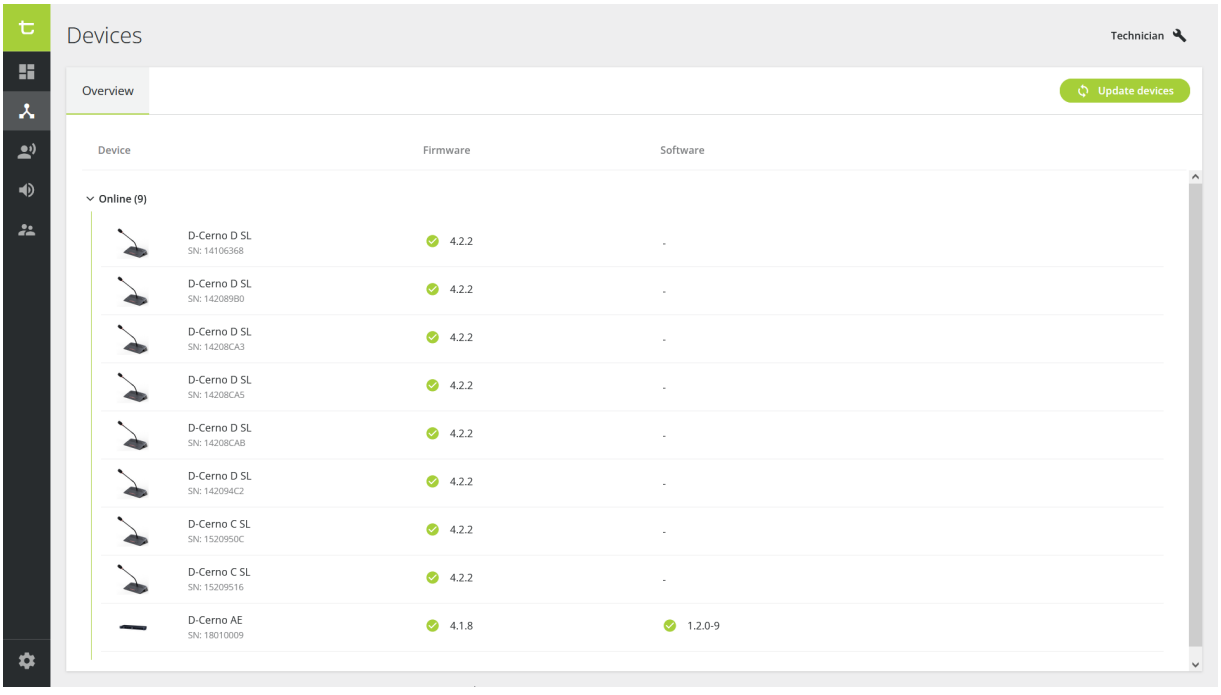
Make sure that all D-Cerno devices which are part of the system are connected to the D-Cerno AE central unit. It is good practice to even connect and update the spare units.

If you have purchase the new D-Cerno AE central unit to be used with D-Cerno discussion units that were already in stock, you need to upgrade all the discussion units to the latest version.

It is not recommended to update the system when a meeting is ongoing. In case you try to update the system during a meeting, a warning message will be displayed.

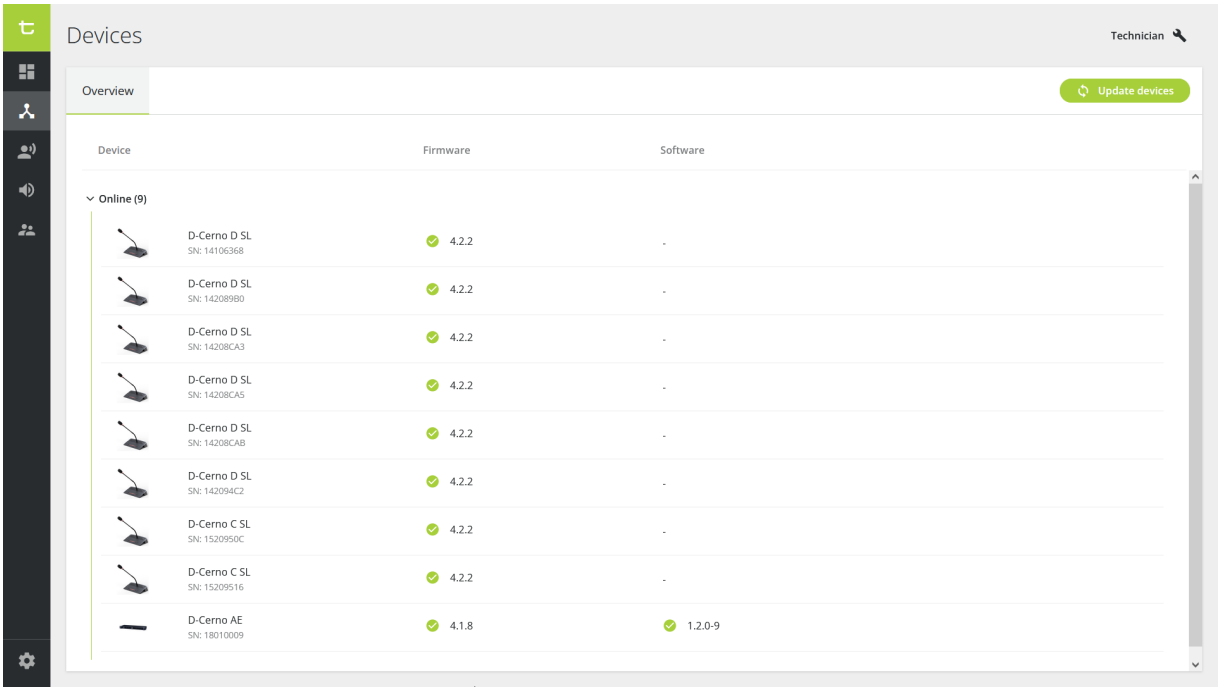
1. Switch on the central unit. Open the web server. If it is not connected to the server via DHCP, use the IP address of the engine (default: 192.168.0.20).

2. Log in as **Technician** and click on the **Devices** icon in the vertical menu on the left. You can see the version numbers of all the devices connected to your system. If you do not see the version numbers, please contact Televic Conference's support (https://www.televic-conference.com/en/support-home)

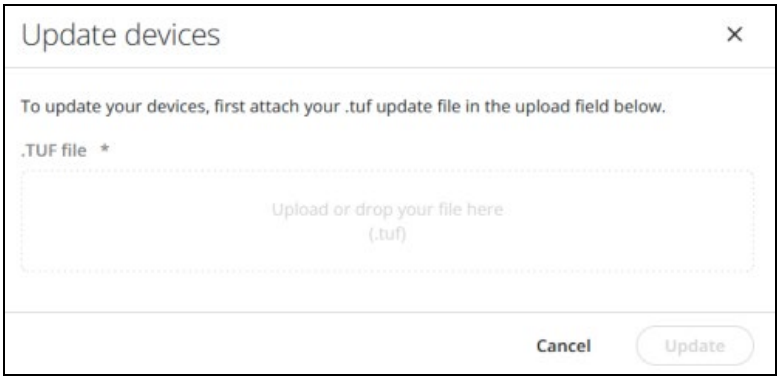


3. Go https://www.televic.com/en/conference/dcerno-ae-software-updates to find the latest updates. Download the appropriate update file(s).

4. Go back to the **Devices** page in the Technician section of the web browser. The following page opens:



5. Click the **Update devices** button in the upper right corner. The following window opens:



6. Select the ***.tuf** file, click the **Update** button and follow the steps to upgrade both the central unit as well as the discussion devices.

7. When the update is complete, **reboot your system** and **refresh** the page manually.

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