

televic
conference

PLIXUS

UPDATE PROCEDURE

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1. About This Document

The Plexus Update procedure has as main goal:

- It informs how to update a Plexus system

As a result, this document is intended for distributors, integrators, installers, end users and anyone else who needs to perform a software update of a Plexus system.

1.1. Copyright

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1.3. Symbols

The following symbols in this document refer to special circumstances which need to be carefully considered and observed:



INFORMATION NOTICE

The following notice provides additional information.



ATTENTION

The following notice is important and should be strictly observed.

1.4. Document History

Version	Date	Description
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0.1	2018-02-12	<i>Initial draft.</i>
0.2	2018-06-01	<i>Firmware & software versions table updated</i>

2. Before updating Plixus system

This update procedure is valid specifically to update a Plixus system and all its components towards CRP 5.2 (Customer Release Package)

It is advised to take along spare equipment in this update process.

All system components should at least contain a CRP4.2 version or higher (check table with versions below)

Product	Application Firmware	Software
Plixus MME / AE	2.13.1	4.3.9
Plixus NE	2.9.1	N/A
uniCOS F/MM	2.15.1	4.3.3
uniCOS F/MM v2	1.3.2	4.3.3
Confidea T	1.10.2	N/A
Confidea F	1.9.2	N/A
Confidea F-CS	1.8.2	N/A
Lingua ID	1.7.6	2.5.5

If the versions don't match, please check earlier update procedures and upgrade system to CRP4.2.

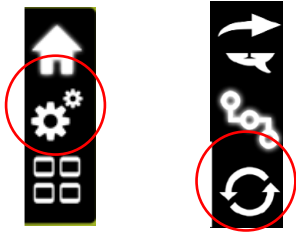
3. Update procedure for Plixus system

Carefully execute the following steps in order to guarantee a smooth upgrade towards the latest version.

1. Switch on the system and go to the built-in webserver.
(default IP address : 192.168.0.100)

It is strongly advised to use the latest chrome browser.

2. Navigate to the update page



The following screen is shown:



You should see a list with the version numbers of all units connected to your system.



INFORMATION NOTICE

If you don't see the version numbers, please contact support-conference@televic.com

3. Visit the <http://updates.televic-conference.com/> website.
The Plixus icon will bring you to the latest CRP version available.
Download the file to your PC.
4. Press the download icon and select the update file.



ATTENTION

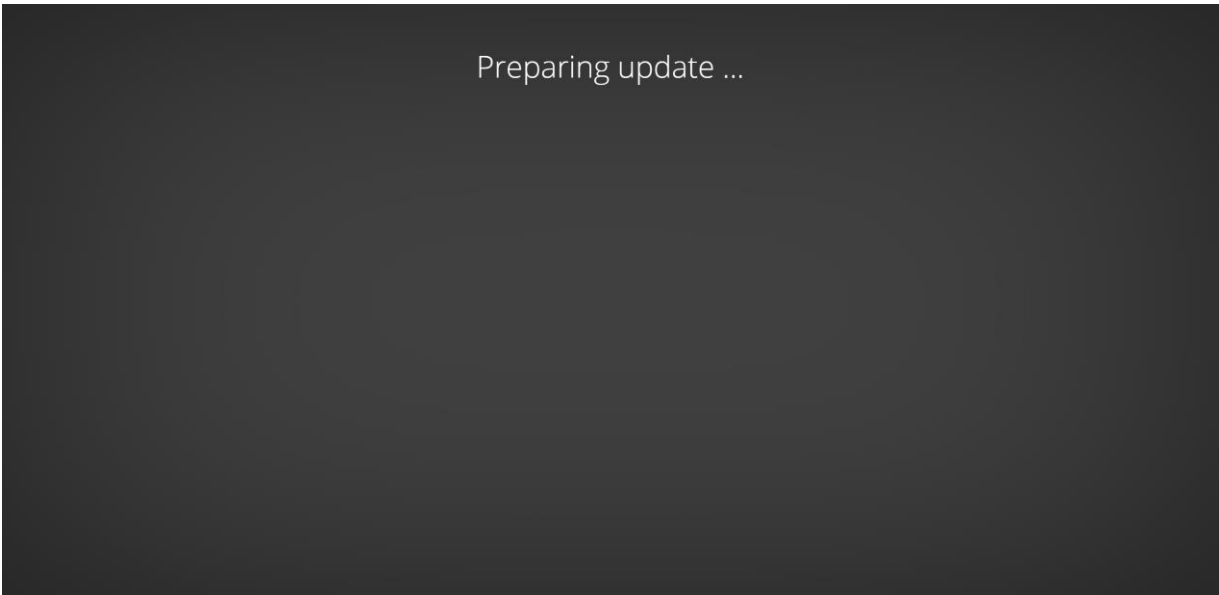
Uploading the file can take several minutes.
A spinning wheel will be shown during the loading process.
Do not switch off Plixus engine or refresh the update page.

5. Press the Install updates button



ATTENTION

Do not disconnect, switch off, change configurations to the system or refresh the update page while update process is ongoing.

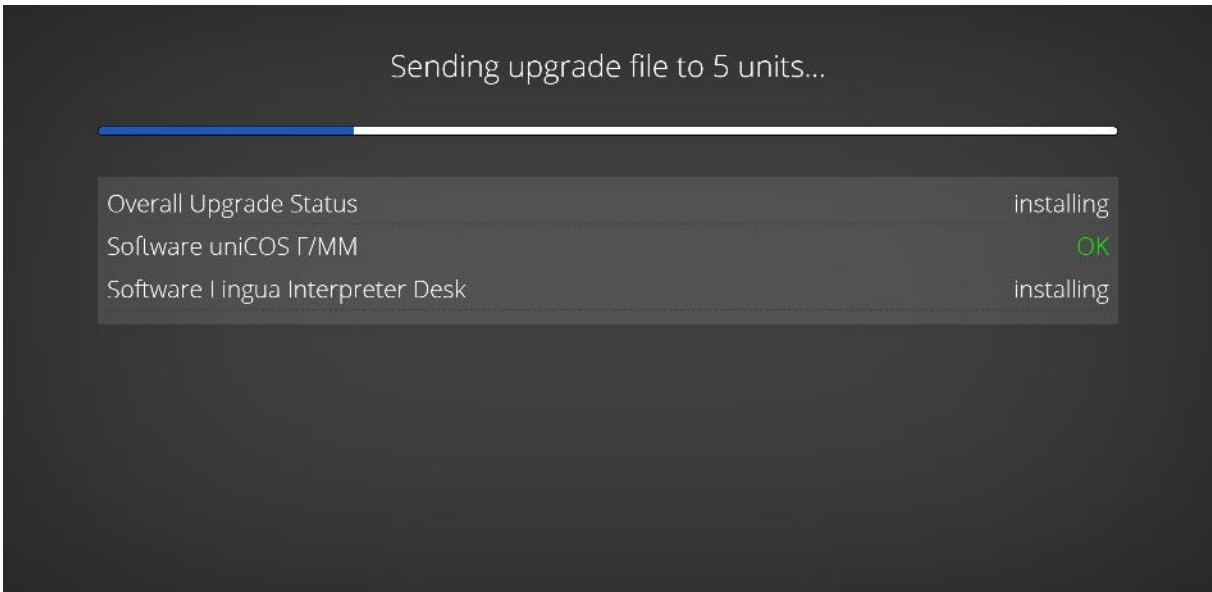


During the update process the progress is shown for all the types of units connected to your system.

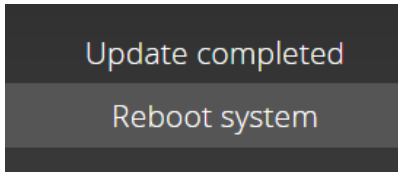


INFORMATION NOTICE

A complete update of a system might take up to 45 minutes. This durations depends largely on the number of units and amount of different unit types connected to the system.



When the update is finished , a "reboot system" message will appear



After the upgrade process is finished press the reboot button and wait until page is refreshed.

It is advised to perform a hard reboot after the update is finished.



INFORMATION NOTICE

If the page is not refreshed after couple of minutes, please refresh the page manually



ATTENTION

After an update of the system, the Plixus engine will start in non-ERS version.

Systems that require standalone use in Core need to activate this mode after an update.

6. After the update is finished the release versions should match the following table.

If versions don't match this table, contact Televic support

(support-conference@televic.com)

Product	Application Firmware	Software
Plixus MME / AE	5.14.2	5.2.25
Plixus AE-R	5.7.2	5.2.25
Plixus NE	5.8.1	N/A
Plixus NEXT	5.8.1	N/A
uniCOS F/MM	5.12.1	5.2.25
uniCOS F/MM v2	5.11.1	5.2.25
uniCOS F/MM-10	5.21.2	5.2.25
Confidea T	5.17.1	N/A
Confidea F	5.15.1	N/A
Confidea F-DIV-C	5.15.1	N/A
Confidea F-CS	5.13.1	N/A

Lingua ID	5.19.1	5.2.25
Plixus V-IN	5.10.1	N/A
Plixus V-OUT	5.9.1	N/A



INFORMATION NOTICE

Golden firmware (version programmed during production process) will not be impacted by a CRP update. This firmware is used as a bootloader and used as fallback in case a failure occurs and unit doesn't boot to application software.

Different golden firmware versions have no influence on the functional performance of the system.