

Product Discontinuation Letter

10 March 2026

Dear valued partner,

This letter serves as a formal notification that Televic Conference is discontinuing the sales and support of the T-ReX recording and transcription software products as from now.

Televic Conference acknowledges the obligation to promptly inform our customers of the intent to exit products to enable our customers to prepare for alternatives and/or to assist in their product portfolio renewal process. However, following a strategic review of our product portfolio, Televic Conference has taken the decision to retire the T-ReX product line immediately and to redirect our focus towards our core conference system solutions.

While we regret any inconvenience this announcement may cause, the following products are hereby discontinued:

Reference	Description
71.98.1004	T-ReX 2 Channel Recording
71.98.1006	T-ReX Multichannel Recording
71.98.1002	T-Rext Transcription Tool

There is no direct replacement product within the Televic Conference portfolio. We recommend evaluating dedicated recording and transcription solutions available on the market, which can be integrated with your Televic Conference system through standard audio outputs and network interfaces (e.g. Dante based recording software).

Existing installations will continue to function with their currently installed software version. However, further software updates, bug fixes, or technical support will no longer be provided.

All inquiries and requests should be directed through the normal sales channels or you can contact the Televic Conference headquarters: conference@televic.com

Sincerely,
Bruno Van Den Bossche
Product Manager