



Izegem, January 21st 2026

Announcement: Obsolescence of the Televic 5500 Conference System

Dear Valued Partner,

We would like to inform you about the technical support status of the Televic 5500 conference system currently in service.

The Televic 5500 system was originally introduced in 2003. Since 2015, this technology has been superseded by a new generation of conference solutions, most notably the **Plixus** platform, which has been designed to meet current technical, operational, and security standards.

Due to the age of the Televic 5500 system and the progressive obsolescence of several critical components, it no longer fulfills today's technical requirements. In addition, the availability of essential spare parts can no longer be guaranteed, and reliable long-term maintenance and support can no longer be ensured.

In light of these circumstances, the Televic 5500 system is hereby formally **declared obsolete**. As a result, it can no longer be maintained or supported in accordance with the standards required to ensure continuous, secure, and reliable operation.

We appreciate your understanding and remain available to discuss alternative solutions or next steps, including migration to current-generation conferencing solutions.

Yours sincerely,

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